

# About Us

- FinTech lending company
- On the market since 2016
- 14 employees
- 130k online applications
- 3700 active clients
- 2.3m EUR credit portfolio
- 4 cycles of product development



2020

Competitives: 53

Overall credit portfolio: 740m EUR

Marketing cost per client: up to 100 EUR

# Our Values

NordCard strives for a world in which every person has a chance to implement all intentions.

Our aim is to grant this chance by creating a stable and reliable financial product that provides excellent customer service.

#### **CLIENT - With care and respect**

We equally respect all our clients and are proud that they have chosen NordCard

#### TEAM - We like, what we do

A joint aim and joint interests make NordCard a joint team

### DEVELOPMENT - Our future is in development

We invest resources in ideas that perfect our product, job, and ourselves

#### TRANSPARENCY - Without hidden rules

We honestly lay out all the rules governing our collaboration and always inform about changes

### **EXCELLENCE - Every detail is important**

To provide impeccable product, we tirelessly work on every detail

#### **SECURITY - Collaboration relies on trust**

We exclude all the risks that may arise to the safety of our clients and business



We are proud of having created a product with excellent customer service that has managed to attain our clients' appreciation and that opens new opportunities for them to implement their wishes!

# NordCard Creditlimit

Apply for NordCard Creditlimit just once but use it when and as often as you want. Open up new opportunities with NordCard!

- Creditline up to 5 000 EUR
- Payment card
- Flexible repayment options
- Online Banking system
- Individual scoring process and unique offers

#### NordCard Creditlimit Is Always by Your Side

- Keep track of your card transactions in Online Banking system
- Receive your card free of charge by post
- Withdraw money from ATMs and pay around the world
- Shop online safely



# How Our Clients Apply

1

#### Fill in our simple one-step application form

Less than 15-field online-application form makes the application process very easy, transparent and fast

#### **Mandatory Requirements:**

- Customers in the 18-75-year-old age group
- Official net income starting from 270 EUR per month
- Personal bank account in one of the banks of Latvia
- Declared address in the Republic of Latvia

2

## **Confirm registration**

Transfer of 0.01 EUR from private bank account to the NordCard bank account assures the required level of Online identification

3

## Get scored and get a loan

We make quick yet profound processing of applications and scoring of each new customer, making AML/KYC, Income/Spendings, Credit History/Debt and other important checks

#### Customers choose us because we are:

#### **RELIABLE 108 700**

People chose NordCard

#### PROFESSIONAL 200

Answered questions per day

#### EASY 1.5 min

To fill in an application form

#### EFFECTIVE **97%**

Answers provided within the first minute of a conversation with a consultant

# Customer Profile

- Female 44% / Male 56%
- Average age 38
- Average income 780 EUR
- 3 most popular industries
  - Manufacturing
  - Retail and wholesale
  - Government
- Higher education 47 %
- NordCard payment card 20 %

# **Product Statistics**

- Average Creditlimit amount 750 EUR
- Utilization rate 75%
- Average repayment age 600 days
- One-time loan 70% / Constant creditline use 30%
- Debt rate 15%
- Default rate 5%
- 3 most popular spending categories
  - Consumer goods
  - Home repair
  - Health care

# How Our Clients Use the Product



### As a short-term loan

Suited for people who want to borrow in the short term. It is advantageous, fast, and don't charge a loan extension fee

- Apply just once, but use when needed
- Have benefits of interest-free period
- Return in the long term and forget about paying extension fees



## As money reserves

Use a credit line like money reserves that are always available to cover both unexpected and desired spending

- Apply now, but use when you want
- Start to repay, only when start to use it
- No fee for account opening and maintanance

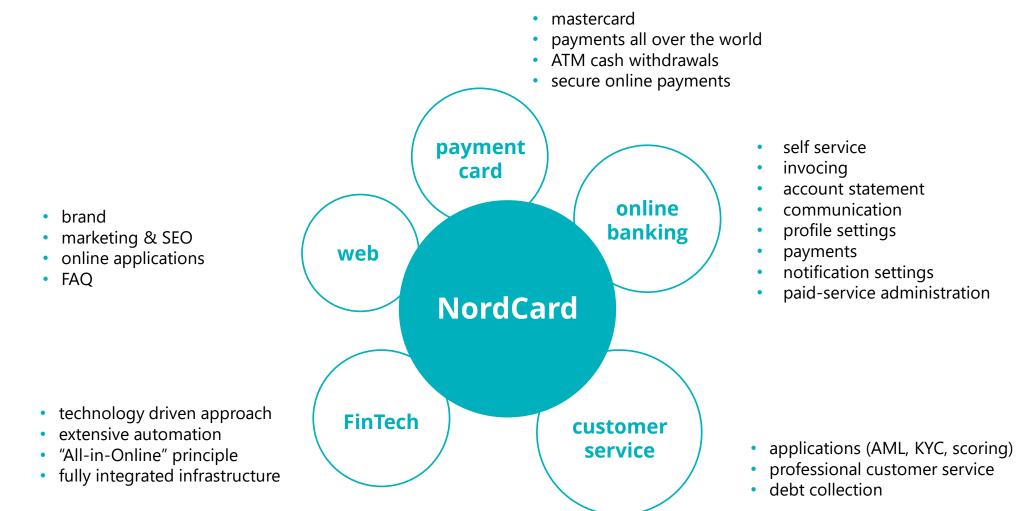


## As a long-term loan

There is always an option of repaying the loan over a longer period, and thus benefit from flexible repayment options

- Pay a loan within 50 month
- Divide repayment in smaller parts
- With each payment interest gets smaller

# **Business Model**



# Future Scale Up

## Neobanking is simple

- Expand business to other EU countries
- Product with core banking services
- Mobile APP
- 3m clients
- 1m payment cards
- Infrastructure scale up and maximum automation

